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Total reports the impact on income of special items, consisting of incomes and charges for the period, which are unusual or significant in nature. Items from incomes from business segments adjusted for special items, and net income per share adjusted for special items, presented in financial communications (operating income from business segments adjusted for special items, net operating income from business segments adjusted for special items and net income adjusted for special items) and in the footnotes to the financial statements of the Group containing segment data are non-GAAP measures obtained by adjusting the GAAP figures for the special items as described above. They are presented in order to facilitate the analysis of financial performance and the comparison of income between periods.

